

Revenue Cycle Management

Optimize processes to reduce claim denials, ensure prompt payments, and decrease costs



Old challenge, new complexities

Healthcare providers are no strangers to the challenge of maintaining profitability while meeting high standards of patient care.

According to the American Hospital Financial Association, since the year 2000, more than \$576 billion in hospital bills have gone uncompensated, due in large part to an increasingly complex process of collecting payments.

Revenue cycle management in today's environment faces an array of challenges, including:

More than

\$576
billion

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Heightened expectations from patients as they play a larger role in the payment process



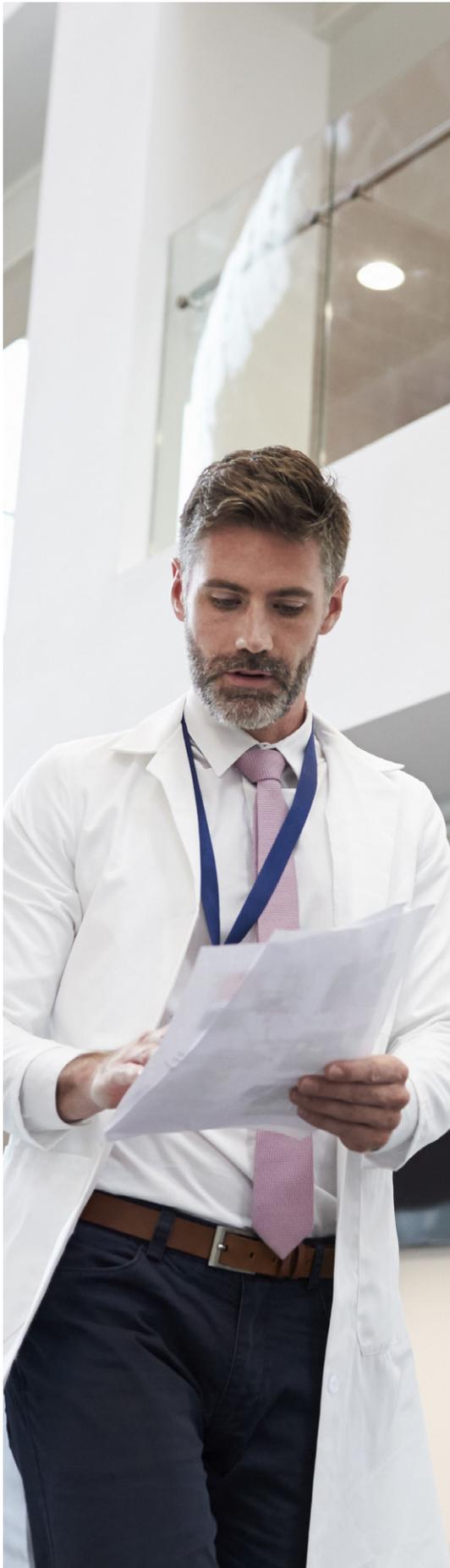
Growing gaps between payments and billing



Increasingly complex payment collection processes



Large amount of time and effort required to uncover inefficiencies manually



Understanding revenue cycle processes at ground level

These challenges demand new and creative approaches to solve them. ABBYY enables healthcare providers to easily discover, understand, and manage their revenue cycle management processes more effectively. By using the data contained within healthcare systems, ABBYY's process intelligence platform builds end-to-end digital models of your processes as they actually execute on a day-to-day basis.

Process intelligence delivers the insights that can help your organization to:

- ✔ **Reduce bad debt write-offs and days receivables outstanding (DRO)** by ensuring that steps are never missed, deadlines are met, and clinical requirements are followed.
- ✔ **Catch errors sooner** with continuous process monitoring.
- ✔ **Improve patient satisfaction** by streamlining payment processes and reducing the risk for errors.
- ✔ **Reduce costs** by eliminating waste and increasing efficiency.
- ✔ **Increase revenue** by identifying and eliminating root causes of claim denials and other nonpayments.

ABBYY intelligent document processing solutions help you automate the capture and flow of data in revenue cycle processes such as billing and claims processing, accounts receivable and EOB processing, and even patient registration and records with EHR workflows.

ABBYY for revenue cycle management

ABBYY's process intelligence platform uses the information contained within providers' systems — EHR, LIS, RIS, PACS, RCM, etc. — to create a visual model of their processes. This real-world representation helps you understand what's working, what's not, and why, so that you can easily identify opportunities to improve.



**DISCOVERING AND
MAPPING**



**ANALYSIS AND
OPTIMIZATION**



**MONITORING AND
ALERTING**



**PREDICTION AND
FORECASTING**

Discover the ABBYY difference

ABBYY empowers hospitals, clinics, and other healthcare providers to easily discover, understand, and manage business process execution more effectively with

- End-to-end process visualization
- Customer journey visibility
- Intelligent document processing
- Greater efficiency
- Compliance risk management
- Continuous improvement
- Cost reduction

Intelligent automation enables healthcare organizations to address today's financial and regulatory challenges while maintaining high standards for patient care. The ABBYY approach ensures that technology accelerates the organization toward the achievement of its goals, now and in the future.

Learn more at [ABBYY.com](https://www.abbyy.com).



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